Dear Bidder

<u>Re: Acknowledgement of use of the SENTECH installation management Application</u>

SENTECH uses an installation management Application (App) which allows installers to submit their work in real-time with no paperwork or administration thereof. The App was designed to primarily shorten the installation-to-payment period.

The App will be used by all parties within the chain *i.e.* SAPO, installers and quality-assurance agents. Failure by one party in the chain to use the Application will obviously result in delays towards payments, which is what SENTECH is trying to prevent and avoid. The App has many advantages such as ease of reporting, ease of processing, performance tracking, verification of installation quality, etc. SENTECH has full confidence in the App as it was designed by a well-renowned company which deals with similar projects of this magnitude.

The App will be the only means to submit proof and evidence of a good quality installation and the associated reports. If you have read and understood the contents of this, letter please sign at this acknowledgement below.

……………………………..

Bidder's signature of acknowledgement

………………………………

Date